

# FAQs

## The New Zealand Dyslexia-Friendly Quality Mark



### What is the Dyslexia-Friendly Quality Mark?

The DFQM demonstrates that an organisation follows best practice in meeting the needs of dyslexic learners. The Tertiary Education Commission (TEC) has contracted Ako Aotearoa to lead this work.



### If an organisation wants to get involved, what is the first step?

The first step would be to read the information on the Ako Aotearoa website, watch the clips and talk to your staff and management. If you are interested, the next step would be to register on the [Ako Aotearoa website](#).



### What is the fee?

The registration fee is \$3,500. Some sponsored places, with reduced registration fees, are available per year. Please contact us to find out more.



### How long does it take from registration to receiving the award?

Times will differ, and there are several steps along the way. Completing the process and meeting all the requirements of the DFQM is likely to take 9 - 12 months.

### What happens after registration?



You will receive access to the DFQM online tool and a staff professional development session when your intake begins. The DFQM facilitators will then support you in preparing your submission. This involves doing a self-assessment, developing and implementing your action plan, and preparing a portfolio of evidence.



### Once awarded, how long will the DFQM be current?

It will be current for three years. After three years, there is a verification renewal process that reflects on the DFQM processes, changes, and whether the standards are still being met. The DFQM team will notify you when the renewal is due.



### How can people find out which organisations have the DFQM?

Ako Aotearoa has a DFQM registry. [Click here](#) to see the organisations awarded the DFQM.



[www.dfqm.nz](http://www.dfqm.nz)

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