

Healthcare

Active listening - worksheet

Purpose

This worksheet can be used to help learners notice what a carer can do to show interest and encourage a client to speak. You can use this resource with the Healthcare: Active listening clip.

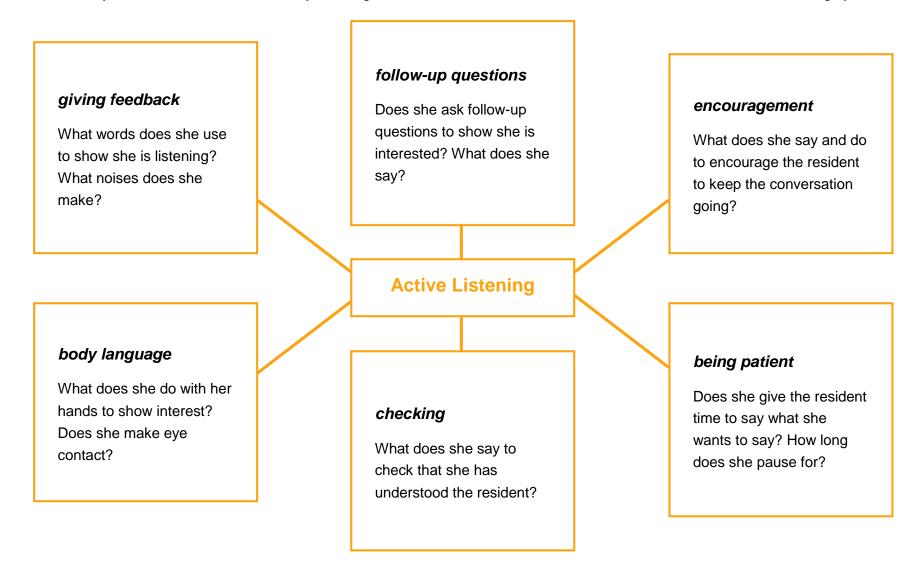
Instructions

This resource can be used with <u>Healthcare: Making clients feel comfortable</u>, which includes a detailed teaching and learning sequence in the context of meeting new healthcare clients.



Active Listening - Worksheet

Focus on the way the carer shows she is actively listening to the resident. What does she do? Make notes in the boxes with things you see.



Healthcare: Active listening - worksheet