

Healthcare

Asking follow-up questions - worksheet

Purpose

This worksheet can be used as a guide for learners to know how to ask questions.

Instructions

This resource can be used with [Healthcare: Getting to know your clients better](#), which describes a detailed teaching and learning sequence in the context of getting to know clients better at work.

Asking Follow-up Questions

Listening: Watch the clip [Healthcare: Asking follow-up questions](#) in which a carer starts a conversation with a resident.

What is the topic of the conversation?

Follow-up questions

Follow-up questions can be closed questions or open questions.

A) Closed questions	B) Open questions
<p>Closed questions can be answered with a single word or phrase, or with a 'Yes' or 'No' response.</p> <p>Example: 'Do you like tea?'</p>	<p>Open questions usually receive a longer answer.</p> <p>Example: 'What did you do during the holidays?'</p>
<ul style="list-style-type: none"> • The <i>responder</i> gives you <i>facts</i>. • They are <i>easy</i> to answer. • They are <i>quick</i> to answer. • The <i>questioner</i> keeps control of the conversation. 	<ul style="list-style-type: none"> • They ask the responder to <i>think</i> and <i>reflect</i>. • They will give the questioner <i>opinions</i> and <i>feelings</i>. • The <i>questioner</i> hands control of the conversation to the <i>responder</i>. <p>Open questions usually begin with: <i>what, why, how, describe, tell</i>.</p>

Listening: Watch and listen again. Tick the question words you hear:

Question word	Tick	Write question
What		
When		
Who		
Why		
Where		
How		
Did		
Tell		
Describe		

Example

Topic

Tell me about your first car.

Follow-up questions

1. How old were you when you got your first car?
2. What kind of car was it?
3. What colour was the car?
4. What is your best memory of the car?
5. Did you go on any long-distance trips in your car?