

### **Healthcare**

# Workplace scenarios

## **Purpose**

These are scenarios that you can give learners so that they have an opportunity to plan their body language.

#### **Instructions**

This resource works well with the teaching and learning sequence <u>Healthcare: Effective</u> body language in a healthcare setting

#### **Workplace Scenarios**



- 1. You are giving a conference talk and making a very important point about dementia.
- 2. You are in a handover meeting the RN is updating carers on the residents in your area.
- 3. Your RN is busy with medications but you really need to talk to him/her. Go up to him/her and interrupt.
- 4. You are in the lunch room. One of your colleagues is telling a very funny story.
- 5. You are a member of the senior management team. You are having a team meeting. The CEO is talking. One person has a question and is trying to interrupt.
- 6. You meet one of the residents at reception. He is in a wheelchair and is just about to head out. You stop for a chat.
- 7. You meet the family of one of your residents for the first time.
- 8. You need to speak to the care lead to change your shift time. The care lead is in her office and is very busy. You knock on the door and enter.