

Healthcare

Role-play cards

Purpose

These role play cards can be used to help learners prepare for a role play to practise speaking strategies for making a client feel comfortable.

Instructions

This resource can be used with [Healthcare: Making clients feel comfortable](#), which includes a detailed teaching and learning sequence in the context of meeting new healthcare clients.

Role-play Cards

Learner A: Carer

You are a carer in a residential care facility relieving for a colleague who is sick. It is your first shift in this area of the home so you don't know the residents. It is 8.00 am in the morning and you need to help a resident shower and dress for breakfast.

Before you meet the resident, think about how you can make them feel comfortable to work with you.

Learner B: New resident

You are a newish resident in a residential care facility. It is 8.00 am in the morning and you need help showering and getting dressed. You are getting used to being in the home and you really like your carer, who helps you in the morning but you feel quite helpless. This morning, you have heard that your normal carer is sick and you have someone else looking after you. You are quite worried about this.

Before you meet your carer, think about your situation. What name do you like to be called by? Why are you in the rest home? What do you miss about your home? How are you feeling this morning?