Southern Regional Hub-funded project

Instructor Manual



Active Video Watching Space AVW-Space 2.0

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1 Introduction

Presentation skills and other transferable (soft) skills are highly sought by employers and widely deemed to be crucial for employability in the knowledge economy [1-8].

Such skills are difficult to teach in tertiary courses, due to their resource-intensive nature [9]. The learner needs to practise under various conditions, receive feedback, reflect on it and do more practise. Teachers do not have enough resources to provide such support to each individual student.

Videos have become the main means for content production and consumption for the millennials and iGeneration. Video-based learning [10,11] is used in a wide spectrum of instructional settings, ranging from flipped classrooms [12], online learning and MOOCS [13-15] to informal learning using YouTube.

Videos can be a powerful method for soft skills [16-18], where learning requires contextualisation in personal experience and ability to see different perspectives.

Although videos are a highly popular digital medium for learning, video watching can be a passive activity and results in limited learning [13-20]. It is therefore necessary to provide support for active video learning.

Our approach is to support engagement during video watching via interactive notetaking, tapping into learners' familiarity with commenting on videos in social networking sites.

Supported by an Ako Aotearoa Southern Hub Regional Hub Project grant, we developed the <u>Active Video Watching (AVW-Space)</u> system in 2017. AVW-Space is described in the next section. In 2018, we received another grant from the Ako Aotearoa Southern Hub, which enabled us to enhance AVW-Space with intelligent support for student engagement. This support consists of interactive visualizations and personalized nudges, described in the later sections of this manual.

2 AVW-Space

AVW-Space is a controlled video-watching environment designed for self-study that resembles informal learning with popular social environments, such as YouTube.

It can be customised by the teacher who defines a list of *aspects* that serve as scaffolds for learning with the selected videos. The choice of aspects should direct the student's attention on skill-related concepts and foster reflection.

Learning in AVW-Space consists of two phases.

In Phase 1, students watch and comment on videos individually, using aspects to tag their comments made anytime during the viewing. AVW-Space shows time-stamped comments (i.e. the time elapsed from the start of video). The student can watch the video multiple times, including rewinding or skipping parts of the video.

At the beginning of Phase 2, the teacher needs to review comments and approve comments for sharing. Anonymised comments are then available to the whole class. Students can browse and rate comments made by others. The students can sort the comments by timestamp or aspect, so that they can position their own comments amongst the others. The options for rating are predefined by the teacher to promote deeper reflections. In addition to reading/rating the comments, the students can watch the part of the video that associates with a comment.

AVW-Space is a general-purpose online platform for video-based learning. In this project, we focus on presentation skills. All explanations of how to use AVW-Space are given in the context of the Presentation Skills space.

3 Logging into AVW-Space

AVW-Space is available online at <u>https://ictg.cosc.canterbury.ac.nz:8009/login</u> Please email Prof Mitrovic (<u>tanja.mitrovic@canterbury.ac.nz</u>) to get a teacher account.

The login screen is shown below.

\leftarrow \rightarrow C \triangleq https://ictg.cosc.canterbury.ac.nz:8009/login		na or 🖈 🕈 😝 😋
AVW-Space		Not logged in Contact us
	Sign in	
	Username:	
	Password:	
Having issues? Contact us	Forgot password?)

After entering the username and password, AVW-Space shows the list of available spaces.

If the user cannot recall his/her password, the Forgot password link is available. The user will receive an email with the link allowing the password to be reset.

4 Types of accounts in AVW-Space

There are three types of accounts in AVW-Space: teacher, student and admin. If a user has a student account, the initial screen would like this:

AVW-Space	Logged in as: UCstudyiD802 (Student) Edit account Logout
Student actions	
Student Actions	
Student Home Page	
Assigned Spaces	
Presentation Skills	

The screenshot below shows AVW-Space when a teacher logs in. The teacher can access both the Student actions and Teacher actions tab.

AVW-Sp	ace	Logged in as: teacher1 (Teacher) Edit account Logout
Student actions	Teacher actions	
Student Actions		
Student Home	e Page	
Assigned Spaces		
Presentation S	kills	

The administrator account has the highest privileges and has access to both student/teacher actions plus additional actions which can be performed only by administrators. The screenshot below shows the initial screen of AVW-Space for an administrator.



4.1 Editing your account

To modify the details of your account, click the *Edit account* link at the top right of your home page. The resulting page allows you to change your password and modify the email address.

AVW-Sp	ace	Logged in as: teacher1 (Teacher) Edit account Logout
Student actions	Teacher actions	
Student Actions »	Edit account details	
Edit accou	unt details	
Username: teacher1 New Password (empty	/ = no change):	
Username: teacher1	/ = no change):	

In the following sections, we describe the actions that students can take in AVW-Space, followed by a description of teacher actions.

5 Student actions

A student has access to spaces he/she is associated with. In the screenshot above, there is only one space available to the student. The *Presentation Skills* space is the space we have used in the studies performed in this project.

Once the student clicks on the space name, the following screen is displayed.

AVW-Space	Logged in as: UCstudyID802 (Student) Edit account Logout
Student actions	
Student Actions » Space: Presentation Skills	
Space: Presentation Skills	
Videos:	
TUTORIAL 1: How to Give an Awesome (PowerPoint) Presentation	
Whiteboard Animation Explainer Video. Wienot Films. 3 min.	Watch Review comments
TUTORIAL 2: How to open and close presentations?	
Presentation lesson from Mark Powell, Cambridge University Press ELT, 7 min.	Watch Review comments
TUTORIAL 3: Make a presentation like Steve Jobs	
Key techniques that Steve Jobs used in presentations - headlines, passion, make numbers meaningful, visual and more. 7 min.	Watch Review comments
TUTORIAL 4: The five secrets of speaking with confidence	
by Christine Clapp, Spoken with Authority, 6 min.	Watch Review comments
EXAMPLE 1 - Abraham Heifets: How can we make better medicines? Computer tools for chemistry	
For your reflection on presentation skills: (3-minute pitch)	Watch Review comments
EXAMPLE 2 - Johanna Blakley; Social media and the end of gender	
For your reflection on presentation skills: As social media outgrows traditional media, and women users outnumber men, Blakley explains what changes are in store for the future of media. (8.27 min.)	Watch Review comments
	Walch Review conments
EXAMPLE 3 - Tim Berners-Lee: A Magna Carta for the web	
For your reflection on presentation skills: Sir Tim Berners-Lee invented the world wide web 25 years ago. So it's worth a listen when he warns us (6.47 min.)	Watch Review comments
EXAMPLE 4 - Jasdeep Saggar: Hypoxia-activated pro-drugs: a novel	
approach for breast cancer treatment	

The student can see all the videos included in the space. In the Presentation Skills space, there are four tutorials and four example videos. We have selected all videos from YouTube. The tutorials instruct students how to give presentations, while for the example videos, the students are asked to comment on their quality. The title and additional information is shown for each video. On the right-hand side, there are two links, for watching and reviewing comments. Please note that in Phase 1, only the *Watch* link is shown. The *Review comments* link appears only when the teacher approves comments to be shown to the class.

When a student selects the video he/she wants to watch, the following screen is shown:



AVW-Space contains standard controls for playing the video, pausing or jumping to another part of the video. Students can watch videos as many times as they wish.



5.1 Writing comments

To write a comment, the student clicks the *Add comment* button (shown below the video). The video is automatically paused while the student is writing a comment. The following screenshot shows a situation when the student is adding a comment. AVW-Space shows the box where the student can type the text of the comment. The aspects are shown as options, following "*What does it relate to?*"



For the Presentation Skills space, we have defined four aspects for tutorials, and four aspects for example videos. As visible on the screenshot, the aspects for tutorials are:

- I am rather good at this
- I did/saw this in the past
- I didn't realize I wasn't doing this
- I like this point

The goal of aspects is to support the student to reflect on their past experience in giving presentations. The student can then save the comment, and the video then continues playing.

If the student has already written some comments, they are listed below the video, as illustrated in the following screenshot.



In our studies, we asked the participants to watch the tutorials first, and then later to watch the example videos, and to comment on their quality. For comments on videos, students are given four aspects: Structure, Delivery, Speech and Visual Aids. These aspects have been previously covered in the tutorials. We have deliberately selected examples so that they differ in quality, the gender of the presenter, and the topic of presentation.

5.2 Rating comments

In Phase 2, students rate comments written by their peers. Once the teacher approves the comments for viewing by the class¹, the student can see them by clicking the *Review comments* link. The following screenshot shows comments for one of the example videos. The comments are ordered by the elapsed time in the video. The student can read comments and rate them. The screenshot below shows the list of ratings, which is available by clicking on the drop-down menu.

¹The instructions for how to approve comments for viewing are presented in a later section.



When reviewing comments made on the same videos by other students, the student sees other opinions, and might notice something he/she missed. We have specified five rating options, which also aim to focus the student's attention to comments and support learning:

- This is useful for me
- I hadn't thought of this
- I didn't notice this
- I do not agree with this
- I like this point

The first three ratings show that the student has noticed something new and useful in comments (thus indicating learning). The last two options allow the student to state their opinion about a comment.

6 Teacher actions

Teachers can create new spaces, specify videos and aspects for them.

Instructions for performing teacher actions are available within AVW-Space via the Click for Tutorial link.

The screenshot below shows the Teacher Home Page. Please note that the page shows the spaces the teacher has previously defined (below *Owned spaces*).

Student actions	Teacher actions		
Teacher Actions			
Feacher Home	Page		
lick for Tutorial			
Add space			
Name:			
Add			
Owned spaces			
Dwned spaces Presentation Skills (cr	ontrol) - Organisation:	None	
Presentation Skills (co	ontrol) - Organisation:	None	
Presentation Skills (cr Add instance	· -	None	
Presentation Skills (co Add instance Name:	Add	None	
Presentation Skills (cr Add instance	Add	None	
Presentation Skills (co Add instance Name: Instances for this s	Add	None nt Availability - Visible to stude	ents: Yes
Presentation Skills (co Add instance Name: Instances for this s	Add Add	nt Availability - Visible to stude	ents: Yes
Presentation Skills (co Add instance Name: Instances for this s • Presentation S	Add Add	nt Availability - Visible to stude	ents: <mark>Yes</mark>
Presentation Skills (co Add instance Name:	Add Add	nt Availability - Visible to stude	ents: Yes
Presentation Skills (cr Add instance Name: Instances for this s • Presentation Skills (er Add instance	Add space Skills Edit/Set Comme xp) - Organisation: No	nt Availability - Visible to stude	ents: Yes

6.1 Creating a new space

The teacher can add a new space by specifying the name of the space and clicking the Add button. For each space, the teacher needs to define a name. For example, let us create a space related to negotiation skills.

AVW-Spa	ace	Logged in as: teacher1 (Teacher) Edit account Logout
Student actions	Teacher actions	
Teacher Actions		
Teacher Home	Page	
Click for Tutorial		
Add space Name: Negotiation skil Add	ls	

The teacher then clicks the Add button, and AVW-Space confirms that the new space has been created. Please note that the new space has appeared at the end of the page.

AVW-Spa	ace	Logged in as: teacher1 (Teacher) Edit account Logout
Student actions	Teacher actions	
Teacher Actions		
Teacher Home	Page	
Click for Tutorial	Fage	
Add space		
	tion skills' created	
Name: Add		
Owned spaces		
	ontrol) - Organisation: None	
Add instance		
Name:	Add	
Instances for this s	pace	
Presentation S	kills Edit/Set Comment Availability - Visible to s	tudents: Yes
Presentation Skills (e)	(p) - Organisation: None	
Add instance		
Name:	Add	
Instances for this s	pace	
Presentation S	kills Edit/Set Comment Availability - Visible to s	tudents: Yes
Negotiation skills - Or	ganisation: None	
Add instance		
Name:	Add	
Instances for this s	pace	

The next step is to add other components of the space – videos, aspects and rating options. To do that, the teacher needs to click on the space name (in this case, Negotiation skills), which leads him/her to the following page.

AVW-Sp	ace	Logged in as: teacher1 (Teacher) Edit account Logout
Student actions	Teacher actions	
Teacher Actions » 5	Space: Negotiation sk	ills
Space - Negot	iation skills	
-Edit Properties-		
Name:	Negotiation	1 skills
Use same aspects for		is selected, then each video will have any 'space-wide' aspects available to
videos	them	
	Save	
Clone Space		
This will clone the cu		copies of the properties, videos, and aspects. Users will not be copied across.
		out affecting this copy.
Name for new cloned		
	Create Clone	
Videos:		
Add video		
Youtube ID:	Name:	Description: Add
Aspects		
Note: 'In space-wide gr	roup' is only relevant i	f 'Use same aspects for all' is set above for the space
Add aspect		
Text:	Add	
Ratings		
Add rating		
Name:	Add	

6.2 Adding videos

To add a video, find the video you want to include in your space from YouTube. You need the identifier, which is the last part of the URL shown in your browser. For example, the identifier of the video below is "bgz2vNMTpxQ".



Enter the video identifier into the YouTube ID box, and then specify the name of the video which will be shown to your students, together with a short description.

Videos:	
Add video	
Youtube ID: bgz2vNMTpxQ Name: 3 tips Description	tion skills

After clicking the Add button, AVW-Space confirms the addition:

Videos:	
3 tips Edit video properties	
Add video	
Video '3 tips' added	
Youtube ID: Name:	Description: Add

The teacher can add all videos at once. It is also possible to add other videos at a later time.

6.3 Adding aspects and ratings

Aspects and ratings can be added from the same page. Simply specify the text for the aspect/rating and click the Add button. Please note that aspects are optional – you can have a space without aspects. In that case, students will not be asked to specify aspects when writing comments. However, we strongly encourage the use of aspects: the results of our

studies show that aspects do focus students on important elements of videos, and support reflection.

Aspects	
Note: 'In space-wide group' is only relevant if 'Use same aspects for all' is set above for the space	
Text: I didn't realize I wasn't dc In space-wide group 🗌 Save	
Text: I am rather good at this In space-wide group Save	
Text: I like this point In space-wide group Save	

Aspects and rating can be added all at once, or at different times.

6.4 Specifying aspects for videos

The same set of aspects can be used for all videos in a space. It is also possible to specify different aspects for different videos (like it was done for the Presentation skills space, in which we have different aspects for tutorials and example videos).

6.5 Using the same aspects for all videos

To use the same aspects for all videos, set this option by selecting the "In space-wide group" box, like in the screenshot below.

Aspects	
Note: 'In space-wide group' is only relevant if 'Use same aspects for all' is set above for the space	
Text: I didn't realize I wasn't dc In space-wide group 🗹 Save	
Text: I am rather good at this In space-wide group 🗹 Save	
Text: I like this point In space-wide group 🕢 Save	

After this, specify that the same aspects are to be used for all videos in the space:

Space - Negotiation	i skills
Edit Properties	
Property edits saved	
Name:	Negotiation skills
Use same aspects for all videos	☑ If this is selected, then each video will have any 'space-wide' aspects available to them Save

6.6 Specifying aspects for a single video

To specify aspects for a specific video only, click on Edit video properties link next to the video from the space page:

Videos:	
3 tips Edit video properties	

You will get the page below:

	Space	Logged in as: teacher1 (Teacher) Edit account Logo
Student action	Teacher actions	
Teacher Action	s » Space: Negotiation skills » Video: 3 tips	
space: Ne	gotiation skills Video: 3 tips	
-Edit Properti	95	
Name:	3 tips	
Description:	three simple tips for improving your negotiation skills	
Youtube URL:	bgz2vNMTpxQ	
	Save	
-Assign aspec	te	
Unassigned a I didn't realize I v I am rather good I like this point	Assigned aspects	

To specify the aspects for the selected video, click on the aspect and then click on the > button (use the < button to remove an aspect from the assigned aspects).



6.7 Creating an instance of a space

The teacher might want to have several instances of the same space. For example, the teacher might want to start with a fresh space for each instance of a course he/she teaches. For that reason, it is necessary to create a space instance.

To create an instance of a space, go to the home page, specify the name of the instance and click the Add button:

Negotiation skills - Organisation: None
Add instance
Name: Negotation skills 2017 Add

There could be many instances of the same page. After adding the instance, AVW-Space adds its name to the list of instances:

Negotiation skills - Organisation: None	
Add instance	
Name: Add	
Instances for this space	
Negotation skills 2017 Edit/Set Comment Availab	ility - Visible to students: No

Please note that that the instance is not available to students yet (the *Visible to students* parameter is set to *No*).

6.8 Cloning a space

Cloning a space is equivalent to making a duplicate of the space. The teacher can clone a space by simply specifying the name for the cloned space (which should be different to the name of the original space).

Clone Space		
	ace, creating copies of the properties, videos, and aspects. Users will no e edited without affecting this copy.	ot be copied across.
Name for new cloned space:		
	Create Clone	

6.9 Adding students to the space instance

Student accounts need to be created before students can be added to the space instance. Only administrators can create student accounts, so as a teacher, you need to request student accounts to be created. In order to create accounts for students, please provide the following information:

- The name of the institution (e.g. University of Canterbury)
- The name for the group; this could be a combination of the course code and the year (e.g. ENGR101 2018)
- The name of the space (and instance if relevant)
- A comma-separate file containing names and email addresses for students. Please note that the email address will be kept confidential. The only reason for adding the email address to AVW-Space is so that the student can ask for his/her password to be reset (from the Login page).

To add students to the space instance, click on the Edit/Set Comment Availability.

Negotiation skills - Organisation: None
Add instance
Name: Add
Instances for this space
Negotation skills 2017 Edit/Set Comment Availability - Visible to students: No
- Negotation skills 2017 Editoet Comment Availability - Visible to Students. No

The following page allows the teacher to add students to the space.

tudent actions	Trackersting					Log	gged in as: teacher1 (T	
	Teacher actions							
acher Actions »	Space Instance: Nego	tation skills 2017 (Space: N	egotiation skill	ls)				
ace Instan	e: Negotation	skills 2017 (Spac	e: Negot	iati	on s	kills))		
lit Properties—								
me:	Negot	ation skills 2017						
ible to students:								
mments availabl								
uges (and visual	isation) enabled: Save	1						
	Jave							
): If "Comments a	vailable for review" is s	elected above, you must se	elect the comm	nents	vou we	ant to be shown to t	the student for revi	iew in the table below)
	vailable for review" is s	elected above, you must se	elect the comm	nents	you wa	ant to be shown to t	the student for revi	iew in the table below)
			elect the comm	nents	you wa	ant to be shown to t		iew in the table below)
e: If "Comments a ssign users	Vailable for review" is s Unassigned use		elect the comm	nents .	you we	ant to be shown to t	the student for revi Assigned users	iew in the table below)
			elect the comm		YOU WE	ant to be shown to t		iew in the table below)
C All Fields	Unassigned use		elect the comm	Q;)	All Fields	Username		iew in the table below) Member of groups
All Fields	Unassigned use	ers	elect the comm		All Fields ID 28	Username UCstudyID531		
All Fields	Unassigned use	ers	elect the comm		NI Fields ID 28 29	Username UCstudyID531 UCstudyID564		
All Fields	Unassigned use	ers	elect the comm		All Fields ID 28	Username UCstudyID531		
All Fields	Unassigned use	ers			NI Fields ID 28 29	Username UCstudyID531 UCstudyID564		
All Fields	Unassigned use	ers			NI Fields ID 28 29	Username UCstudyID531 UCstudyID564		
C All Fields	Unassigned use	ers	Plect the comm		NI Fields ID 28 29	Username UCstudyID531 UCstudyID564		
C All Fields	Unassigned use	ers			NI Fields ID 28 29	Username UCstudyID531 UCstudyID564		
C All Fields	Unassigned use	ers			NI Fields ID 28 29	Username UCstudyID531 UCstudyID564		
C All Fields	Unassigned use	ers			NI Fields ID 28 29	Username UCstudyID531 UCstudyID564		

Please note that the *Unassigned users* list will initially contain the list of all student accounts belonging to a specific group (i.e. class).

To add a student, click on the student's name in the *Unassigned users* list, and then click on the > button. Alternatively, if there are many students listed, enter the name of the student in the search box. It is also possible to select multiple students at once and move them across to the *Assigned users* list.

The next step is to enable the space – that is achieved by ticking the *Visible to students* box. After that, click Save.

ation skills 2017 (Space: Negotiation skills)	
skills 2017 (Space: Negotiation skills))	
	7
ation skills 2017	
	ntion skills 2017

Please note that the *Nudges (and visualisation) enabled* box is meaningful only for those spaces for which previous studies have been performed, and a set of comments has been made available for visualisations and nudges. Please contact Prof. Tanja Mitrovic to get information about the requirements necessary to add interactive visualizations and nudges to a specific space.

The space is now ready, and Phase 1 (commenting on videos) commences.

6.10 Selecting comments for review

When the class is ready for Phase 2 (reviewing and rating comments), the teacher first needs to select the comments to be visible to the class. In order to do that, the teacher needs to go click the <u>Edit/Set Comment Availability</u> link for the particular space, and review the comments. The comments are listed under the *Set comment review availability* section of the page. The comments are organized by the video. In order to make a comment available to the class, it is necessary to tick the *Available to rate* box for the relevant comments. In the screenshot below, the first two comments for Tutorial 1 are not available to the class.

Comment ID	View video snippet	Elapsed Time (seconds)	Aspect	Comment	Comment Date	Commenter	Available to rate
1	View from elapsed time	0	l didn't realize l wasn't doing this	test	22/07/2016 1:37:26 AM	tanja	
4	View from elapsed time	0	l didn't realize l wasn't doing this	Adding a comment	22/07/2016 1:20:06 PM	tanja	
144	View from elapsed time	6.2	I like this point	I like the focus on having less slides with information, and more on building the "story" of the presentation. It's good to think about what visual aids you're giving your audience	28/07/2016 9:44:48 PM	UCstudyID526	V
92	View from elapsed time	20.5	I like this point	Gets my attention straight away, enjoy that the "slides" are being drawn as I watch.	28/07/2016 1:04:59 PM	UCstudyID505	
15	View from elapsed time	67.4	l like this point	Take the viewer on a coherent story. Beginning, middle, end like a novel or other media.	26/07/2016 9:45:53 PM	UCstudyID873	

6.11 Obtaining the usage data

AVW-Space collects a lot of data about students' actions. The system collects data about each student, including when the student logs in, videos watched (including various actions on the video such as fast-forwarding), time stamp for each comment/rating made etc. Such click-stream data can be exported from the system. Please contact the administrator to get the data for your space.

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