



Digital literacy training creates new education and employment opportunities

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Introduction

Computers in Homes digital literacy training has been running for 12 years and its follow-up training *Stepping Up* for more than 3 years. More than 7,000 learners have completed *Computers in Homes* and 3,500 have completed *Stepping up* from across 20 regions in New Zealand. Two videos are available on the Ako Aotearoa website describing the training; this publication provides additional information to support these videos.

Goals of the training

The main goals of *Computers in Homes* are to:

- increase confidence, self-esteem and the belief in oneself to achieve academically, and
- provide digital literacy to the community

Learner outcomes

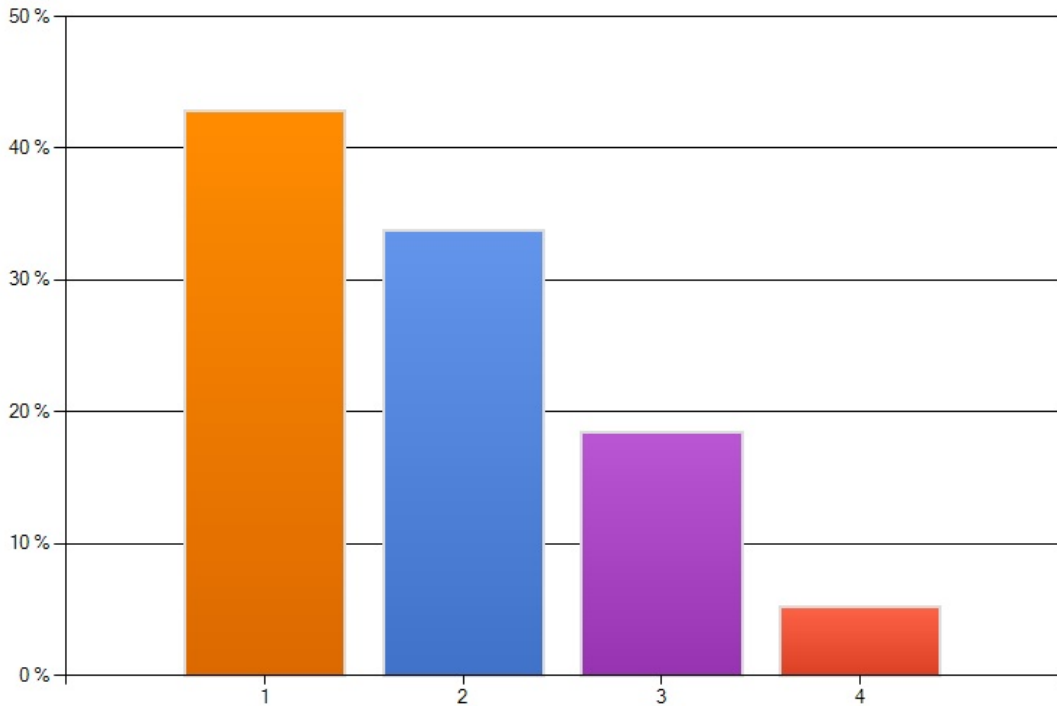
This training has no formal assessment. The programme offers second chance learners to tackle something new and to succeed. Learners are typically entry level adult learners. Most did not complete high school (see below).



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What is your highest academic/technical qualification? Please tick the appropriate choice using the key below: 1 No qualification 2 School qualification 3. Technical/trade qualification 4. University/wananga/polytech diploma or degree



Learners are awarded a certificate based on attendance and completion of all learning tasks. While attending the programme learners get information about other courses available locally they can move into and they are shown a range of online learning resources.

To evaluate the outcomes of the programme a pre and post online survey is conducted with learners. The first survey is completed at training just before graduation and the follow-up is completed 12 to 18 months later. These evaluations show that Thirty percent of respondents had enrolled in further training, and twenty percent of learners had gained a new job or promotion at the time of follow up. These and broader outcomes are described in the videos.



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